



Intervenor

Join our team of professionals at the Canadian Helen Keller Centre (CHKC) providing affordable housing, training and intervenor services and supports to adults who are deafblind.

Our mission is to empower the deafblind community through consumer driven services and opportunities that maximize independence.

We empower and lead through our values of Advocacy, Respect, Collaboration, Professionalism and Community and our vision is to help build a society where all individuals who are deafblind live free from limitations.

Position Summary

Reporting to the Intervenor Services Supervisor, an intervenor has the overall responsibility of providing quality Intervenor Services. This includes facilitating the interaction of the person who is deafblind (consumers) with other people and the environment by providing auditory and visual information as well as proper guiding techniques, enabling consumers to perform tasks and/or objectives of their choosing, reduce isolation, and pursue daily living activities as well as engage in new experiences.

Position Responsibilities

- Delivers high quality Intervenor Services while adhering to approved policies, procedures, and philosophy.
- Facilitates communication between consumers and others in the community, such as medical and legal professionals, teachers, religious workers, service providers, employers, store clerks, etc.
- Collaborates with the Consumer Support Specialists when needed.
- Assists consumers with communication and provides or develops concepts (where necessary), confirms actions, assists with life skills, and assists consumers to achieve as much independence as possible.
- Guides consumers during travel out in the community via public transportation, personal vehicle, etc.
- Respects and safeguards the privacy of consumers' home and personal information, and maintains confidentiality with respect to personal information, issues, and lifestyles of consumers and staff of CHKC.
- Prepares information in print, braille, and e-mail, according to consumer preference.
- Assists in the preparation of reports or information as required, according to approved policies and procedures.

Qualifications and skill requirements

- The candidate should be able to communicate proficiently or willing to learn to communicate with people who are deafblind using various methods of communication, including American Sign Language (ASL), adapted/tactile sign language, 2-Hand Manual, voice over, touch and alternate communication methods used by persons who are deafblind.
- Graduation from an Intervenor Service Program or an Interpreter Training program is preferred.
- Consideration will also be given to other fields of education in the social or developmental services sector.
- Travel will be required. Must be available to travel to an individual's home and to their appointments.
- A flexible availability, including a willingness to work days, evenings, weekends, and holidays as necessary.



- Strong computer skills, particularly for research and communication purposes.

Agency Perks:

- Flexible work schedule.
- Competitive compensation package.
- Comprehensive Group benefit plan.
- RRSP matching program.
- Vacation eligibility increases based on years of service.
- Professional Development and Training opportunities.

We are currently accepting resumes for **occasional** and **regular part-time** intervenors to join our team. Progression to full-time is a possibility based on skill and availability.

We thank all applicants, however, only those considered for an interview will be contacted. Accommodations are available on request for candidates taking part in all aspects of the selection process. Please advise prior to the interview if you require accommodation and we will make appropriate arrangements. CHKC is an equal opportunity employer. We encourage applicants from all protected classes to apply. CHKC values diversity, equity, inclusion and compassion in the workplace.

Successful candidates will be required to provide a clear vulnerable sector screening check mandated by the Ministry of Children, Community and Social Services.

Closing Date: Ongoing

Effective Start Date: Immediately

Please send resumes to: **HR Specialist**
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Toronto, ON M2N 5B1
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Fax: 416 – 730 - 1350