



## **Direct Support Intervenor – daytime and overnight (Social Services/Deaf/Blind/Deafblind)**

Are you a passionate professional, looking for a rewarding career with meaning and satisfaction where you make a difference in the lives of others? Are you looking for on the job learning, professional development opportunities, inclusive and supportive work culture, flexible hours, competitive salary and benefits? Join our team of dedicated professionals at the Canadian Helen Keller Centre (CHKC) providing affordable housing, training and intervenor services and supports to adults who are deafblind.

Our mission at CHKC is to empower the deafblind community through consumer driven services and opportunities that maximize independence. We value feedback from consumers such as “the day I contacted CHKC for the first time was the best thing I ever did”, and continually strive to exceed expectations.

We are looking for individuals to join our team who embrace our values of advocacy, respect, collaboration, professionalism and community. In return, we are committed to train, coach and invest in your behavioural and technical skills. If you have a positive attitude, and professional demeanor, we are interested in discussing together the opportunity of a fulfilling career at CHKC.

### **As a direct support intervenor, you will:**

- Provide auditory, visual and environmental information to individuals who are deafblind using a variety of communication methods.
- Be required to support individuals using voice and 2-Hand Manual or American Sign Language.
- Provide personal care as required (e.g., lifts and transfers, toileting, personal hygiene, medication administration, meal preparation, etc.).
- Assist with developing and supporting consumer goals, objectives and programs.
- Take direction from the individual who is deafblind and have a commitment to consumer-driven service.
- Offer opportunities for persons who are deafblind to gain independence, pursue goals, have control over their life, experience new things and interact with their environment.
- Facilitate communication between consumers and individuals in their community to build bonds.
- Promote and demonstrate CHKC’s mission, vision, and values within the workplace and in the community by having a positive and professional relationship with consumers, staff, volunteers, the Board of Directors, and other stakeholders.
- Prepare information in print and email, according to consumer preference.
- Demonstrate a respectful and positive attitude and behaviour that promotes workplace harmony, strengthens relationships, and improves team effectiveness.
- Participate in regular professional development.
- Understand that independence can look different for everyone and can change over time.



- Be a great problem solver and be flexible.

#### **What you can expect from us:**

- Formalized orientation, ongoing mentorship and training
- Accessible supervisor willing and able to support as needed
- Support from your team including fellow intervenors, Consumer Support Specialists and the Consumer Relations Coordinator
- Ongoing professional development opportunities
- A positive, healthy, and safe workplace
- Active Wellness and Diversity, Equity and Inclusion Committees
- Opportunities to participate in agency events, projects, working groups, and committees
- Competitive Salary and Benefits

#### **What we are looking for:**

- Strong behavioural competencies i.e., works as part of a team, integrity, flexible, committed to personal growth and development, creative problem solving, emotionally in tune, builds trust, holds self accountable.
- Experience working with persons who are deafblind preferred but not required
- Education in Deafblindness or a related program in PSW, DSW or Social Work.
- Experience, or willingness to learn, practice and improve, communication methods used by persons who are deafblind including American Sign Language, adapted/tactile sign language, and 2-Hand Manual.
- A valid driver's license, driver's abstract, insurance, and access to a car are considered an asset.
- Availability to work overnights, including a willingness to work days, weekends, and holidays as necessary.
- Strong interpersonal and problem-solving skills.
- Familiarity or a willingness to work with wheelchairs, and other assistive and accessible technology.
- Wide range of past life experiences and interests.

#### **How to Apply**

Contact: Nisha Parakat, Human Resource Specialist

Email: [recruitment@chkc.org](mailto:recruitment@chkc.org)

Application Deadline: The position will be filled as soon as a suitable candidate is identified.

CHKC is an equal opportunity employer. We encourage applicants from all protected classes to apply. CHKC values diversity, equity, inclusion and compassion in the workplace.



We thank all applicants, however, only those considered for an interview will be contacted. Accommodations are available on request for candidates taking part in all aspects of the selection process. Please advise prior to the interview if you require accommodation and we will make appropriate arrangements.

Website: <https://www.chkc.org>

Facebook/Twitter