

Staff Intervenor – Contract part time (six months)

Join our team of professionals at the Canadian Helen Keller Centre (CHKC) providing affordable housing, training and intervenor services and supports to adults who are deafblind.

Our mission is to empower the deafblind community through consumer driven services and opportunities that maximize independence.

We empower and lead through our values of Advocacy, Respect, Collaboration, Professionalism and Community and our vision is to help build a society where all individuals who are deafblind live free from limitations.

Position Summary:

Reporting to the Consumer Programs Manager, the staff intervenor will support the Consumer Relations Coordinator (CRC) in providing one-to-one support in ensuring independence and autonomy by ensuring access to environmental information and communication access. Working within a consumer-empowering and consumer-driven environment, the intervenor serves as a bridge between the CRC and their surroundings. This position requires someone with strong communication skills, the ability to maintain professional boundaries, and a commitment to ensuring the dignity and autonomy of the DeafBlind Consumer Relations Coordinator.

Key Responsibilities:

- Act as a CoNavigator delivering sighted guide; assist in travelling for work related duties provide environmental access for the CRC traveling to and from various activities, work-related functions, and work-related responsibilities; always prioritizing the CRC's active involvement.
- Assist with accessing and navigating digital platforms or websites as needed such as reading and drafting emails, reading meeting minutes and other documents related to the CRC position.
- Provide confidential English- TASL/ProTactile interpretation of auditory, visual and environmental information objectively, without expressing personal preferences to support the CRC's engagement with members of the DeafBlind community through in-person and virtual meetings, appointments, and social visits.
- Maintain confidentiality and respect the privacy of all consumers, safeguarding personal information.
- Assess and optimize the environment for successful communication dynamics; collaborates with the CRC to overcome accessibility barriers in various situations.

- Assist with note taking as needed.
- Support the CRC in planning meetings and providing feedback, as needed.
- Adapt materials for meetings and work-related activities to ensure they align with the CRC's needs and preferences.
- Collaborate with other CHKC team members as needed.
- Debrief with staff, co-workers, and other participants post-events.

Qualifications and skill requirements:

- Post secondary credential; a 3-year community college diploma in ASL Interpreter Studies or equivalent, is preferred.
- Membership in the Canadian Association of Sign Language Interpreters is preferred.
- Knowledge of ProTactile language and the 7 core principles is an asset.
- Willingness to participate in ongoing training, including ProTactile language communication is required.
- Proficiency in the mode(s) of communication used by the CRC (expressive: ASL & English; receptive: TASL & ProTactile).
- High-level facilitation skills for interactions between hearing, Deaf, hard-of-hearing, and DeafBlind individuals.
- A valid driver's license is preferred.
- Flexible availability, including willingness to work days, evenings and weekends.
- Experience dealing with complex issues and situations; ability to maintain confidentiality of information.

Agency Perks:

- Competitive compensation package.
- Professional Development and Training opportunities.

We thank all applicants, however, only those considered for an interview will be contacted. Accommodations are available on request for candidates taking part in all aspects of the selection process. Please advise prior to the interview if you require accommodation and we will make appropriate arrangements. CHKC is an equal opportunity employer. We encourage applicants from all protected classes to apply. CHKC values diversity, equity, inclusion and compassion in the workplace.

Successful candidates will be required to provide a clear vulnerable sector screening check mandated by the Ministry of Children, Community and Social Services.

Rate of pay: \$27 onwards – negotiable based on years of experience. An applicable premium of \$16.00 will be paid extra for shifts involving interpreting.

Hours per week – 20 hours minimum

Status – contract part time for six months with a possibility of extension

Closing Date: Open until filled

Please send resumes to: recruitment@chkc.org